



Important information regarding colors and covers:

During the refurbishment process covers from several different models of Neato Robotics Vacuum may be used. Please be assured that regardless of the color Robot you receive the mechanics under the cover are the correct version you have purchased. This unit is certified to perform equivalent to a new Neato XV series robot. Colors are assorted without regard to internal mechanics.



Refurbished robots are marked with the following model numbers

(XV-12 equivalent)

Standard Neato Robot

Model marked on bottom of robot:

XV-RS or XV-SD

(XV-21 equivalent)

High performance (Pet & Allergy) Neato Robot

Model marked on bottom of robot:

XV-RS/HP or XV-SD/HP



Possible Issues or Questions? Neato is here to help!

Should you have any questions or experience any issues with your Neato Robot, please contact Neato Customer Care instead of the seller. Neato has a team of dedicated specialists ready to assist you with set up questions, trouble-shooting, or even a warranty replacement if required.

Visit us at www.NeatoRobotics.com/support

or via telephone:

In the US: 1-877-296-3286

Outside the US: 1-720-785-5047

See back of this page for Getting Started with Neato instructions: